

Privacy policy pursuant to Art. 13 and 21 GDPR

1 General

- 1.1 The protection of your personal data is important to us at rocon software development GmbH. For that reason, we would like to offer you comprehensive transparency regarding the processing of your data. After all, only if the processing is comprehensible to you, as the data subject, are you sufficiently informed about the scope, purposes and benefits of the processing.
- 1.2 The controller within the meaning of the General Data Protection Regulation (GDPR), the Federal Data Protection Act (BDSG) and other data protection regulations is
rocon software development GmbH
Neumühler Weg 14
66130 Saarbrücken
Email: saarbruecken@rocongruppe.de
Web: www.rocongruppe.de
Tel.: +49 681 93513-0
Hereinafter referred to as **Controller** or **we**.
- 1.3 **Note:** Please note that links in our application (hereinafter also referred to as "App") may redirect you to other apps or websites that are operated by third parties and not by us. In this case, such links are either clearly marked by us or are recognizable by a change in the address line of your browser or a change to another app pre-installed by you. We are not responsible for compliance with data protection regulations and secure handling of your personal data on these websites operated by third parties.

2 Definitions

- 2.1 **Cookies** are text files that are stored or read by an application on your device. They contain combinations of letters and numbers in order, for example, to recognize the user and his settings when he reconnects to the website that set the cookie, to enable him to remain logged in to a user account, or to statistically analyze specific usage behavior.
- 2.2 This **WebStorage** system allows variables and values to be stored locally in the user's browser cache. This system includes both the so-called "**sessionStorage**", which remains stored until the browser tab is closed, and the "**localStorage**", which is stored in the browser cache until the cache is cleared by the user. The **localStorage** allows, among other things, the user to be recognized when using our services.
- 2.3 Whenever we specify the categories of data processed within the meaning of this Privacy Policy, we refer to the following data in particular: Master data (e.g., names, addresses, dates of birth), contact data (e.g., email addresses, telephone numbers, messenger services), content data (e.g., text entries, photographs, videos, contents of documents/files), contract data (e.g., subject matter of contract, terms, customer category), payment data (e.g., bank details, payment history, use of

other payment service providers), usage data (e.g., history on our web services, use of certain content, access times), as well as connection data (e.g., device information, IP addresses, URL referrers), location data (e.g., GPS data, IP geolocation, access points).

3 General information on data processing

- 3.1 We process personal data only to the extent necessary and permitted by law. Personal data is only passed on in the cases described below. Personal data is protected by appropriate technical and organizational measures (e.g., pseudonymization, encryption).
- 3.2 Unless we are required to store or disclose personal data to third parties by law (in particular to comply with law enforcement agencies), the decision as to which personal data we process and for how long, and the extent to which we disclose it, depends on which functions of the services you use in each individual case.
- 3.3 The personal data will be deleted as soon as the purpose of the processing ceases to apply or a prescribed storage period expires, unless there is a necessity for the continued storage of the personal data for the conclusion or fulfillment of a contract.

4 Automated decisions in individual cases including profiling

- 4.1 Automated decisions in individual cases including profiling to bring about such a decision pursuant to Art. 22 (1), (4) GDPR shall not take place. Should this differ in individual cases for a product of rocon software development GmbH or an app, we shall expressly point this out separately in each case.

5 Data processing in connection with the use of the app

- 5.1 Use of the applications of rocon software development GmbH with their respective scope of functions requires the processing of certain personal data.
- 5.2 Your master or user data shall be collected when you start using the application. This data collection concerns your user ID and email address. The data is automatically transmitted to us via the d.velop Cloud Center. This personal data is processed for the purpose of the usability and functionality of the application, as well as to ensure the security of our information technology systems. It is not possible to use the app without logging in. Processing of your personal data for the above purposes is therefore carried out so that it is possible for us to fulfill our contract with you. Processing is thus permitted under Art. 6 (1) b GDPR and is carried out based on legal grounds.
- 5.3 Data is only passed on to third parties in necessary cases. Transfer of data to third countries or international organizations is neither intended nor provided for. It shall not take place subject to further provisions of this Privacy Policy.

- 5.4 By using the contact form provided for by our application or contacting us via email, the personal data you provide will initially be processed and made available for further processing by us. Storage takes place following transmission to our information technology systems. Processing is carried out for the purpose of responding to your request. In addition, the date, time of the contact request and your IP address are stored for assignment purposes. This is done for purposes of prevention of abuse and to ensure the security of our information technology systems. These purposes are legitimate interests within the meaning of Art. 6 (1) f GDPR.
- 5.5 In principle, your personal data will be stored until the conclusion of the procedure on which your request was based. The data will not be passed on to third parties. A transfer to a third country or an international organization is not intended. The use of the contact form and the provisioning of your data are voluntary. However, please note that it is not possible to use the form or process your request without providing your data.

6 Rights of data subjects

- 6.1 As a data subject, you have the right to information pursuant to Art. 15 DSGVO, the right to rectification pursuant to Art. 16 DSGVO, the right to erasure pursuant to Art. 17 DSGVO, the right to restrict processing pursuant to Art. 18 DSGVO and the right to data portability pursuant to Art. 20 GDPR. The restrictions pursuant to §§ 34, 35 BDSG apply to the right to information and the right to erasure. You have the right to complain to a data protection supervisory authority (Art. 77 GDPR in conjunction with § 19 BDSG).
- 6.2 The data protection supervisory authority to which we are subject is: Independent Data Protection Center Saarland, Fritz-Dobisch-Strasse 12, 66111 Saarbrücken. However, you are free to file an objection to another data protection supervisory authority. A list of supervisory authorities can be found at: <https://www.bfdi.bund.de/> (under Infothek/Addresses and Links).

7 Notification obligations of the responsible party

- 7.1 We shall notify all recipients to whom your personal data has been disclosed of any rectification or erasure of their personal data or restriction of processing pursuant to Articles 16, 17(1) and 18 of the GDPR, unless such notification is impossible or involves a disproportionate effort. We shall inform you of the recipients if you so request.

8 Duty to provide

- 8.1 Unless otherwise specified below regarding the legal basis, you are not obliged to provide personal data. In the cases of Art. 6 (1) b GDPR, however, personal data are necessary for the performance or conclusion of a contract. If you do not provide the personal data requested, it will not be possible to fulfill or conclude the contract. If you do not provide the data in the cases of Art. 6 (1) f

GDPR, the use of the products of rocon software development GmbH shall not be possible or only possible to a limited extent.

- 8.2 To make use of the services and functions explained herein, access rights to the following interfaces, device functions and data of your end device may be required: Memory, camera of your device. You are not required to grant the permissions. However, use of the services and functions is not possible or only possible to a limited extent without granting such permissions.

9 Right of objection and revocation of consent

- 9.1 You have the right to object at any time, on grounds relating to your particular situation, to the processing of personal data concerning you which is carried out on the basis of Article 6 (1) f GDPR. If personal data is processed for the purpose of direct marketing, you have the right to object at any time to the processing of personal data concerning you for the purpose of such marketing.
- 9.2 In accordance with Art. 7 (3) 1 GDPR, you have the right to revoke your consent at any time informally by mail or email effective in the future. The lawfulness of the processing carried out on the basis of the consent until revocation is not affected by this. Upon your revocation, we shall delete the personal data processed on the basis of the consent if there is no other legal basis for its processing.
- 9.3 Objection and revocation can be made in any form and should be addressed to:

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